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Guest Policies

MINIMUM AGE FOR RENTERS: 21 years. ID may be requested. Exceptions for active military personnel.

NO SMOKING POLICY: There is no smoking allowed in the cabins, on playground, on docks or in game room.

CHILDREN WELCOME: Children should be supervised at all times at the playground, swim area, docks and game room. All children 10 and under must wear a life jacket when on the marina docks or swimming.

SWIMMING: Swim at your own risk. No lifeguard on duty.

SAFETY FIRST: Your safety is a priority. Please use caution when walking on the docks, walkways and stairs.

PET POLICY: See [Pet Policy](#) below for more details.

CLEANING/DAMAGE DEPOSIT: A credit card will be kept on file for damage/cleaning deposit.. Charges will be incurred if there is damage to the cabin or if posted cleaning instructions are not followed.

LINENS AND TOWELS: Linens and Bath Towels are provided - Please follow the guidelines in your cabin for placement of dirty linens at checkout. You should bring swimming towels.

ALCOHOLIC BEVERAGES: Underage drinking prohibited.

QUIET HOURS: 10:00pm – 7:00am. Please be respectful of other guests during this time.

WATER: NOW SERVING CLEAN AND TESTED CITY WATER THROUGHOUT THE RESORT!
No need to bring bottled water for drinking or cooking anymore!

BOATS WELCOME: Covered and uncovered boat slips with trailer parking (in designated areas) are available, at an additional charge. Please reserve in advance to ensure availability.

PARKING: Maximum one car per cabin in lower cabin parking area. Additional cars please use upper parking area. Boat trailers must be parked in designated trailer parking area.

FISHING: Fishing is permitted off our marina docks for North Side guests. Bring your fishing pole. Fish cleaning station provided. Texas Law requires a valid fishing licenses for anyone 17 and older. Fishing licenses may be purchased at our Ship's Store.

GAME ROOM: Open 9:00am – 10:00pm. Children under age 14 must be supervised. You are responsible for damages to the game room.

GRILL/FIREPIT SAFETY: Charcoal Grilling on wooden decks prohibited. Please extinguish fire thoroughly before retiring to cabin.

Fireworks/Firearms. Fireworks are not allowed to be set off on North Side Property. Firearms allowed only for hunters during hunting season.

HAVE FUN!

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The Northside Retreat Cottage

1300 square foot cottage that has capacity of up to 10 people

Features:

- 2 large bedrooms and one full bath with shower
- One king bed, one queen bed, 2 twin beds and a futon couch
- One small room off bathroom with twin bed (Beds for 9 people total)
- All bed linens, blankets, pillows and bath towels

- Great room with wood burning fireplace & separate dining area
- 2 TVs including Flat screen HDTV (Dish network) and DVD player

Fully equipped kitchen including:

- Full size refrigerator, stove, microwave and dishwasher
- Dishes, glassware and utensils for 8 to 10 people
- Toaster, Electric Skillet, Pancake Griddle
- Can opener, Coffee maker, Cutting Board
- Baking Dishes, Serving Bowls
- Pots and Pans, Cookie Sheets, Steak knives
- Kitchen towels, dishcloths and hot pads
- All cooking utensils including measuring cups & spoons

Laundry Room with washer/dryer

- All cleaning supplies including vacuum cleaner
- Broom, dustpan, mop
- Garbage Bags, Toilet Paper
- Dish and dishwasher detergent

Patio and covered deck overlooking lake

- Charcoal grill and outdoor fireplace

- Grilling utensils

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The Angler Cottage

900 square foot cottage that sleeps up to 8 people

Features:

- Two bedrooms/two baths with large closets
 - Master bedroom with queen bed
 - Second bedroom with full size/twin bunk bed and additional twin bed
- All bed linens, blankets, pillows and bath towels

Great Room with

- Full size futon
- Fireplace and dining area
- Satellite TV and DVD player

Full sized eat in kitchen with breakfast bar including:

- Full size refrigerator, stove, microwave and dishwasher
- Dishes, glassware and utensils for 8 to 10 people
- Toaster, Electric Skillet, Pancake Griddle
- Can opener, Coffee maker, Cutting Board
- Baking Dishes, Serving Bowls
- Pots and Pans, Cookie Sheets, Steak knives
- Kitchen towels, dishcloths and hot pads
- All cooking utensils including measuring cups & spoons

Laundry Room with washer/dryer Clothes Detergent

- All cleaning supplies including vacuum cleaner
- Broom, dustpan and mop
- Garbage Bags, Dish Detergent, Toilet paper

Patio and covered deck overlooking lake

- Charcoal grill and outdoor fireplace
- Grilling utensils

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Lakeview, Lone Star and Silverado Cabins

Cozy cabins that sleep up to 2-6 people (Lakeview and Silverado have beds for 4)

Features:

- Fully furnished master bedroom with queen bed and closet
- Full sleeper sofa in main room
- Twin bunk bed in pass through hallway w/privacy doors (**Lone Star only)
- Full bath with shower (**tub in Lone Star)
- All bed linens, blankets and pillows

Main room with living, dining areas and kitchen

- DISH Satellite TV

Fully Equipped Kitchen with:

- Refrigerator, double sink, small stove w/oven
- Toaster, Pots and Pans, Cookie Sheets
- Kitchen towels, dishcloths and hot pads
- Dishes and Silverware for 4-6 (per cabin capacity)
- All cooking utensils including measuring cups and spoons
- Baking pans Serving Bowls Cutting Board Knives
- All cleaning supplies, Dish Detergent, Toilet paper
- Broom, dustpan and mop, Garbage Bags

Patio or deck overlooking lake with picnic table

- Charcoal grill
- Grilling utensils
- Outdoor fireplace



Captain's Quarters Log Cabin (Two Suites in One)

Two connecting 200 square foot rooms that have a total capacity of 6 people.

Each side features:

- Queen bed—all linens, blankets, and pillows
- One side has a sleeper sofa. Other side has non-sleeper sofa.
- DISH Satellite TV
- Private Bath with shower (2 total)
- Connecting room with locked entry to other suite

Dining area includes:

- Efficiency kitchen with cook top
- Under counter refrigerator, sink
- Microwave, coffee maker, toaster
- Dishes and silverware for 4/suite
- All cooking utensils including measuring cups and spoons
- Pots and pans, Serving Bowls, Cutting board, Knives
- Kitchen towels, dish cloths, hot pads, can opener

All cleaning supplies

- Broom, dustpan and mop
- Garbage Bags, Dish detergent, Toilet paper

Outdoor fireplace

- Patio overlooking lake with picnic tables
- Charcoal grill
- Grilling utensils

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Overlook Lodge

2000 Square feet of living space with a maximum capacity of 20 people on 1/3+ acre of flat land

Features:

Four fully furnished bedrooms including:

- 2 bedrooms with queen beds
- One bedroom featuring a king day bed or 2 twin beds when separated
- Lodge bedroom has 2 bunk beds with double beds on bottom bunk and one set of twin bunk beds
- All bed linens, blankets and pillows
- Large walk in closet that can accommodate air mattress or cot (not provided)
- Three full size bathrooms with shower/tub Toilet paper

Great room with fireplace and separate dining area

- Large HDTV Satellite TV and DVD in great room and small TV in lodge bedroom
- Two full size Futons in great room

Fully equipped kitchen featuring:

- Breakfast room, table and chairs
- Kitchen towels, dishcloths and hot pads
- Full size refrigerator, stove, microwave, dishwasher
- Dishes, Glasses and Silverware for 12+
- All cooking utensils and serving bowls including measuring cups and spoons
- Can opener, Coffee maker, Toaster, Electric Skillet
- Pots and Pans, Cookie Sheets, Baking Dishes
- Dish and Dishwasher Detergent
- All cleaning supplies, Vacuum cleaner, Broom and mop, Garbage bags
- Laundry room with washer and dryer/Laundry detergent

Large covered front porch with patio furniture, overlooking the lake

- Large charcoal grill and outdoor fire pit
- Large carport in rear for picnic shelter

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The Mariner Inn

1600+ Square feet of living space on flat land overlooking the Marina has a maximum capacity of 12 people

Features:

Three fully furnished bedrooms featuring:

- Master suite with king bed, TV and lake view
- Master bath with center garden tub, skylight, separate vanities and shower
- Second bedroom with queen bed.
- Third bed room with bunk beds(full/twin) and a separate double bed
- All bed linens, blankets and pillows
- Full size second bathroom. Bathtub/shower combo
- Bath towels and wash cloths Toilet paper

Great room with fireplace and separate reading/sleeping area with fold out couch for 1-2

- Comfy Couch & Loveseat in Great Room
- Large screen Plasma TV with DISH satellite & DVD player
- Stereo with radio and CD player.

Fully equipped kitchen with large eating area (Seating for 10+) including:

- Full size refrigerator and stove
- Microwave oven Dishwasher, Cabinets and Walk in Pantry
- Dishes, Glasses and Silverware for 10-12, Steak knives
- All cooking utensils including measuring cups and spoons
- Kitchen towels, dishcloths and hot pads
- Can opener, Coffee maker, Toaster, Electric Skillet
- Pots and Pans, Cookie Sheets, Baking Dishes
- Serving Bowls, Cutting Board, Knives

All cleaning supplies

- Vacuum cleaner, Broom, dust pan and mop, Garbage bags
- Dish and dishwasher detergent
- Laundry room with washer and dryer with Laundry detergent

Large front deck overlooking marina with deck furniture

- Large charcoal grill and outdoor fireplace out back
- Grilling utensils

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Hideaway Cabin

Studio cabin that sleeps 2-4 people

Features:

- Rustic décor with all the comforts & modern conveniences
- Beautiful hickory cabinets and exposed beams
- Main room with living, dining, sleeping & kitchen areas
- Large Bunk bed w/ full size bed on bottom, comfortable for two
And twin bed on top
- Comfortable 7 foot sofa
- Flat Screen Wall Mounted Satellite TV
- Separate bath with shower and toilet
- Full kitchen with refrigerator, double sink
- Full size electric stove with built in microwave
- Dishes and Silverware for 4
- All cooking utensils including measuring cups and spoons
- Baking pans, Serving Bowls, Cutting Board, Knives
- Can opener, Coffee maker
- Toaster, Pots and Pans Cookie Sheets
- Kitchen towels, dishcloths and hot pads
- All cleaning supplies, Garbage bags
- Dish detergent, Toilet paper
- Broom, dustpan and mop

Large covered front deck overlooking treed yard with picnic table and outdoor fireplace

- Charcoal grill and Grilling utensils
- Limited view of lake below through wooded areas

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The “Happy Camper” Cabin

Love to camp, but don't have an RV? Camp in style for 2-4 people in RV site area
Bring your own linens, sheets and towels. Pillows and blankets provided.

Features:

- Rustic décor with all the comforts & modern conveniences
- Beautiful hickory cabinets
- Main room with living, dining, sleeping & efficiency kitchen areas
- Full size bed and Sleeper sofa
- Flat Screen Wall Mounted Satellite TV
- Separate bath with shower and toilet
- Small refrigerator with separate freezer space, double sink
- Microwave, coffee pot and toaster.
- Dishes and Silverware for 4
- All cooking utensils including measuring cups and spoons
- Serving Bowls, Cutting Board, Knives
- Can opener, Cookie Sheet
- All cleaning supplies Garbage bags
- Dish detergent and Toilet paper
- Broom, dustpan and mop
- Large covered front deck with 4 chairs.
- Backyard area with picnic table and outdoor fire pit
- Charcoal grill and Grilling utensils
- Access to lake by walking to the marina (approx. 100 yds) or strolling down to boat ramp (approx 200 ft).

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Items You Should Bring...

- Coolers
- Extra Paper towels (1 roll provided)
- Bar soap for bathing (soft soap provided)
- Beach towels
- Extra deck chairs
- Paper plates, plastic utensils
- Disposable foil pans for cooking on grills
- Aluminum foil/plastic storage bags
- CD and DVD players
- Fishing Poles and Equipment
- Alcoholic beverages
- Cigarettes (outside smoking only – not sold at Ship's Store)
- Adult and Children's Life Jackets

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North Side Marina and Resort Pet Policies

Pets are welcome but please respect our non-pet owners so this will be a pleasant visit for everyone.

- All pets must be approved prior to arrival.
- Pet Fees are an additional charge. Credit card on file will be charged for any pet damages or extra cleaning required.
- Maximum 2 pets per cabin. Any exceptions must be approved by management in advance.
- Valid immunization certificates must be presented at check in. Rabies shot and the Parvo/Distemper combo shot is required.
- Pets must be non-aggressive and non-threatening towards people and other dogs.
- Pets must be on a leash and under owner's control at all times.
- No pets may be left unattended and chained outside of any cabin. Attended pets must be tied in such a way that the chain/lease does not block any walkways, steps or areas where other guests may pass.
- Pets who bark or disturb other guests will have to be removed from the premises.
- Pet owners must pick up after their pets immediately and dispose properly.

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Arrival Directions to Office/Ship's store

Follow the signs down the steps by the gray Mariner Cottage to the Office/Store. If you don't have a trailer then you may also drive down to the mid-level by following the signs down the hill (turn left) and park in a designated parking space (if available). Do not block the roadway. We will provide you permanent parking and unloading instructions at check-in.

[CLICK HERE FOR A RESORT MAP](#)

Cabin Directions:

The Mariner Inn, Silverado Cabin, Overlook Lodge and Hideaway are on the upper cabin area (ordered from closest to furthest from parking area). Each of these cabins has its own parking area.

The Lakeview and Lonestar Cabins are on the 2nd level. Each cabin has one parking space at this level. The Northside Retreat and Angler Cottage also has one parking space at this level.

The Captain's Quarters, Northside Retreat, Angler Cottage (ordered from closest to furthest from parking area) are on the lowest level down closest to the water. The Captain's Quarter's parking is in the area above and behind the cabin.

The Office and Ship's Store is on the lowest level by the water. This is where you check-in during normal check-in hours (3-7pm)

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Boat Launching Instructions

When you come to the marina, please leave your vehicle and boat in the upper parking area labeled boat and trailer parking. Don't drive down the lower road with your boat and do not block the roadway. Walk down to Ship's Store to check in. There are signs that point you to the Ship's Store which is on the waterfront. Trailer parking is permitted only in the marked areas. Always check with North Side before launching to see what ramps are best based on the current water level.

Option 1:

Closest Boat Ramp to the Marina—This ramp is for smaller boats and tow vehicles with 4-wheel drive – We can direct you to this ramp which is adjacent to the Marina.

Option 2:

Boat Ramp Directly Across from Marina— This is a wider ramp and capable of launching larger boats. 4-wheel drive is recommended but may not be required. **Directions:** Follow the scenic 7 mile drive back 3.5 miles. Watch for a metal building on your right that used to be a general store and a fireworks stand. Go straight at that intersection – do not turn left (the way you came in). Follow the road for about 1 mile – it will curve to the right then go down a small hill and finally the road will curve back to the left. Watch for the gravel road that is marked PR 1755 on the right. That road leads to the boat ramp. Pull your boat into your designated slip that you received at check-in. We recommend you pull your boat out as you leave as the ramp is on your way back.

Option 3. Wise County Park Public Boat Launching

These are large well paved boat ramps. Directions to Wise County Park are available on Google maps and other mapping software. It is best to launch your boat on your way to North Side Marina as it is on the way yet it is about 14 miles by road to return and launch later. It is less than 1 mile by water.

Directions to the Marina by Water from Wise County Park. These are large well paved boat ramps. We recommend you load your boat with your boating items and fishing equipment before you launch. Once your boat is launched you will exit the no wake zone and turn to your left. You will wind around 2 S-Turns and then proceed straight ahead until you reach the open water area. Turn to your right as you enter the open water and you will enter a no-wake zone very soon. As you enter the no-wake zone there will be a small fork to the left and another fork to the right. Stay straight through this initial fork. Proceed further back into the no-wake zone and bear to the left. The Marina will be settled back on the left. Be patient as you proceed through the no-wake zone as the Marina is about 500 yards back into the cove. Be aware that the no-wake zone is frequently patrolled by the Coast Guard and Game Wardens and they will issue tickets for generating a wake.

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